



SAWCO WATERWORKS

INSIDE THIS

<i>General Manager's Corner</i>	2
<i>Emergency Call</i>	3
<i>New Technology to assist in Water Conservation</i>	3
<i>What it means to be a Shareholder</i>	4

CONSUMER CONFIDENCE REPORT

Do you ever wonder what is in your drinking water? If you want to learn more about your water quality, you may want to look in detail at your Consumer Confidence Report (CCR). Water quality reports help you identify if there are contaminants present in your tap water and how these may affect your health. To be environmentally friendly we are offering to email this report to our customers. This will help us reduce our costs to print and mail the report. If you would like to receive your report by email, please send a request that you would like a copy of the CCR to rthomas@sawaterco.com. The CCR is also available on our website at:

<https://www.sawaterco.com/files/e095d204e/2020+CCR.pdf>

Lastly, if you would like us to send you a copy by regular mail, you may request it by calling our office at (909)982-4107.



RAINFALL DATA

	2019	2020	2021
Jan	8.63	.17	3.31
Feb	12.02	.24	.03
Mar.	9.13	4.69	1.52
April	.41	5.71	.88
May	3.16	.15	.45
June	.20	.01	
July	.00	.00	
Aug.	*.22	.00	
Sept.	.00	.00	
Oct.	.00	.00	
Nov	3.7	1.15	
Dec	6.38	1.95	
TOTAL	43.85	14.07	6.19

1958-2013 Annual rainfall average: 22.40"
 Rainfall data collected from
www.usace.army
 *correction

PHYSICAL OFFICE HOURS



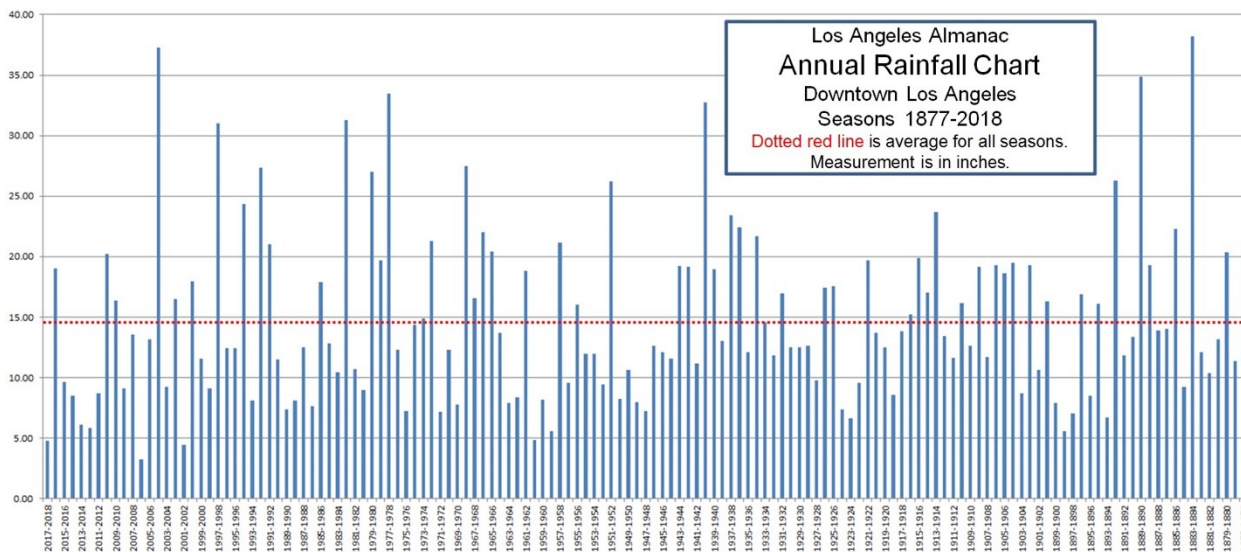
COVID has been a disruptive pandemic that has forced change and has challenged our way of doing business. Physical office hours have changed to 8am – 4pm [Monday – Thursday] and 8am – 3pm [every other Friday]. Staff had utilized the extra hour before opening and after closing to sanitize the office. Management has made the decision to continue utilizing these hours for physical availability. However, personnel will be accessible by phone an hour before opening and an hour after closing.

GENERAL MANAGER'S CORNER

General Manager's Message - Summer 2021

- *Drought - a prolonged period of abnormally low rainfall, leading to a shortage of water.*

If we consider the yearly data from 1877 through 2020, the 'average' rainfall for Downtown Los Angeles is 14.65 inches per year. Almost 60% of the last 148 years experienced below average rainfall. If you have lived here long enough you know that Southern California is an arid environment that occasionally experiences large rainfall events. Reviewing the current news cycle, you could believe that drought is a new experience for Southern California. It isn't. Southern California remains an arid environment.



Given the perpetual state of aridity in Southern California, how has San Antonio Water Company remained so successful since its formation in 1882? The answer is easy; We live within our means, an antiquated idea in today's world. SAWCO doesn't import any water. We instead rely on local watersheds for supply, the founding basis for Company water entitlements.

Company water entitlements fluctuate upward or downward, most recently rising from a low of 10,712 acre-feet back in 2017 after five years of below average rainfall. For 2021 the Board has set 13,000 acre-feet as the yearly Company entitlement. Given that there are 6,389 full shares of Company Stock in circulation, each share is entitled to just over two acre-feet of water this year, assuming the local water sources continue to provide. At this entitlement, one share should easily be enough yearly water for a home with one acre of landscaping. It is interesting that domestic use is almost equivalent to the intent of SAWCO's original 1882 entitlement planning - citrus grove irrigation.

It remains an honor to continue building on the legacy established by William and George Chaffey 139 years ago – improving regional water security by increasing our ability to utilize local sources. I extend an open invitation to reach out with any questions or concerns.

<http://www.laalmanac.com/weather/we13.php>

blee@sawaterco.com
(909) 982-4107 ext. 102

What's Happening?



San Antonio Water Company has a **24-hour phone number (909)982-4107**. During of-
 fice hours, you can reach office staff. However, if you call after hours and it's an emer-
 gency please don't leave a message. Listen to the prompts and get a hold of our on-
 call live person from answering service in order to direct you to service personnel who
 can assist you. Leaving a phone message will not alert staff in an urgent situation.

New Technology to Assist in Water Conservation

The Company recently upgraded its meter technology to help shareholders understand their water consumption. Our hope is the new technology will encourage conservation by showing shareholders how they are using their water. Additionally, the new meters will also alert shareholders to possible leaks on their home's water system.

Over the past six months the company replaced old meter technology with new Metron-Fairner meters. In a nutshell, the new meters have a simple cell phone strapped to their register. The new meters record water consumption every minute and text 24-hours of information once-a-day to our computer server through local cellular networks.

Water consumption information is securely available for each shareholder to review. The site is called WaterScope and it is available through a web browser (Safari, Firefox, etc.) at <https://www.waterscope.us/>



They also have an application for your cell phone/tablet (just search the app store for 'WaterScope').

To register with WaterScope you will need your account number and the meter number (which is the VN number in Water-
 scope). Both numbers are located on your water bill.

Water Bill

Account Number	AMOUNT DUE
xx-xxxx-xx	\$64.14
Due Date	Amount Enclosed
6/11/2021	
Service Address	
1111 Water Street	

Bill Date	6/10/2021
METER NUMBER	METER FROM
xxxxxxx	04/30
DESCRIPTION	
PREVIOUS BALANCE	
PAYMENTS	
PAST DUE AMOUNT MUST BE PAID IN	
TIER 1 ENTIRE ELEMENT	

Here is a video link showing how to register with WaterScope: https://youtu.be/DW_MHkG-JLc

We hope WaterScope becomes a useful conservation tool for you.

SAWCo Waterworks

is produced quarterly to keep San Antonio Water Company shareholders informed about water-related issues and upcoming events. If you have any questions or comments, please call the office at 909-982-4107.



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The dictionary describes a shareholder as an owner of shares in a company. San Antonio Water Company (SAWCo) is a mutual water company where in order to receive water from our water company, you must be a shareholder. This means everyone in our residential service area receiving water is a shareholder. So what does being a shareholder entitle you to besides the ability to receive water?

- ▶ Shareholders are entitled to vote at any meeting of shareholders including election of directors
- ▶ Shareholders have a right to participate in meetings
- ▶ Shareholders have a right to receive dividends
- ▶ Shareholders have a right to inspect company records that are relevant to the shareholder's interests

A single shareholder who owns and controls more than 50% of a company's outstanding shares is known as a majority shareholder, while those who hold less than 50% of a company's stock are classified as minority shareholders. The City of Upland owns more than 50% of SAWCo outstanding shares and therefore is a majority shareholder. Majority shareholders have exactly the same rights and interests as shareholders that minority shareholders do. Majority shareholders should act in the best interest of a company.