

SAN ANTONIO WATER COMPANY

CORPORATE COMMITMENT

WINTER EDITION 2024

To provide our shareholders with reliable and good quality water service at a cost effective rate

SAWCO WATERWORKS

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<u>BID RESULTS</u>

On November 12, 2024, the San Antonio Water Company held a stock auction to clear outstanding debts owed by shareholders. One stock certificate was up for auction. The company received a total of 4 eligible bids and the highest bid and amount received as follows:

Stock Certificate #	Share Amount	Minimum Bid	High Bidder's name	<u>High Bid amount</u>
A10144	1/4 share	\$8,500.00	Masaharu Endow	\$ 17,995.00

Thank you to all of those that bid on the auction and congratulations to our highest bidder.

If anybody is interested in purchasing additional shares, you can contact the office for a copy of our latest Seller's list.

ENTITLEMENT

The Water Company's entitlement is based on the amount of water we have available for the year. The 13,000 Acre Feet (AF) entitlement is broken up between the billing periods throughout the year. The hotter months entitlement are in **bold** and is much higher then the cooler months. Therefore, if your watering habits do not change from the hotter to cooler months, then your rate will increase to the Tier 2 and Tier 3 rate sooner. The ultimate goal is to stay within your entitlement to get the base rate. Here's an example:

Sept/Oct usage—1/4 share—5000 CF = 4726 CF @ \$.0.068=\$32.13

Tier 2 = 274 CF @ 1.78 <u>= \$4.88</u>

\$37.01

Nov/Dec usage-1/4 share-5000 CF = 2726 CF @ \$0.068=\$18.53

Tier 2 = 2274 @ 1.78 = \$40,48

\$59.01

RAINFALL DATA

	2022	2023	2024
Jan.	.22	6.26	2.28
Feb.	.44	5.99	15.90
Mar.	1.84	10.86	6.10
April	1.06	1.44	1.60
May.	.36	1.14	.78
June	.21	.79	.00
July	.00	.00	.00
Aug.	.00	2.94	.00
Sept.	1.65	.94	.00
Oct.	.99	.16	.39
Nov.	5.57	.81	.19
Dec.	5.13	1.28	
TOTAL	17.47	32.61	27.44

1958-2013 Annual rainfall average: 22.40" Rainfall data collected from www.usace.army

DOMESTIC BI-MONTHLY BILLING SCHEDULE-CF usage						
Months	1 Share	3/4 Share	1/2 share	1/4 share		
Jan - Feb	9,568	7,176	4,784	2,392		
Mar - Apr	11,609	8,706	5,804	2,902		
•	16,784	12,588	,	4,196		
May - Jun	•		8,392	,		
Jul - Aug	20,864	15,648	10,432	5,216		
Sept - Oct	18,904	14,178	9,452	4,726		
Nov - Dec	10,905	8,177	5,452	2,726		

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GENERAL MANAGER'S CORNER

As 2024 heads into the rearview mirror and we look forward to a new year I want to thank all of you for the wonderful community we live and work in. Thinking back over the last year I have had an opportunity to meet some wonderful people in Upland and the Heights. This community is truly blessed.

Two quick highlights for 2025... We recently awarded a contract to CP Construction. Starting in early 2025 they will be replacing a 50 year old steel 14" pipeline from our Well 31 along the Upland Hills golf course to a centralized water distribution facility near Upland Hills Country Club. The existing pipe is leaky and has reached the end of its useful life.

More importantly, the Company will be conducting a rate study in early 2025. We have hired Willdan Financial Services to review and appraise the Company's needs going forward both in terms of Capital expenses (pumps, pipes and tanks) and operational expenses (labor, electricity, property insurance, etc.). Our last review occurred in 2017, seven years ago. A lot has happened locally and nationally during the last seven years (Covid anyone?). Yes, a study likely means our rates will rise. Inflationary pressure takes its toll. However, I do not believe we are at risk of losing our status as the best bargain around in terms of cost and quality of service.

In my experience rate studies can focus too much on specific high-cost projects and lose sight of a more holistic review of facility needs. My intention is to focus on what our long term capital needs are. Specifically, what is our entire system worth and how long do we think it will last? As an example, let's assume all of the Company's facilities are currently worth \$100,000,000 in today's dollars (replacement cost) (this is a make believe number. Please don't hold me to it). If those facilities are estimated to last an average of 50 years, then we should be 'spending' about \$2M a year to maintain our infrastructure. This is just an example and not based on real life numbers. But the approach described above allows the Company to set rates that are stable and will support our entire infrastructure.

I believe in active community participation. In that regard I encourage everyone to participate in the process. We will be holding public hearings and discussing the rate study during many of our 2025 Committee and Board meetings. Please watch our website and agenda packages. I strongly encourage you to review the information and provide feedback. This is your Company. You have a say.

I remain thankful to the community for their input, both Company Committees for their efforts, and the full Board for providing both the vision and guidance necessary as we respond to the everchanging challenges facing this Company. As always, if you have any questions or concerns, please reach out. We will be available to listen.

Allons-Y!

Bim Cofee

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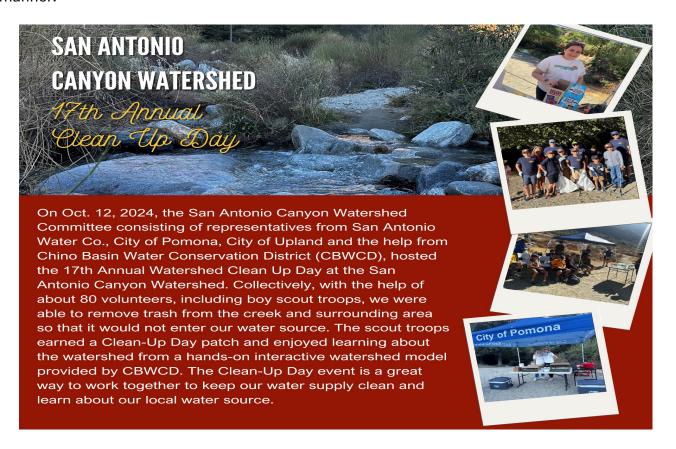
What's Happening!

High-Water Bill

As mentioned earlier, with the rate study coming up in 2025, this most likely will bring an increase in water rates due to inflationary pressure. There are a few other reasons for high water bills. Leaks are one of the biggest and main contributors to a high-water bill. Whether it be a toilet leak, a dripping faucet, broken pipes, broken sprinkler heads, or even a leaking water heater, the average family can waste 180 gallons per week from household leaks.

Another reason for a high-water bill is using more water than you think. Leaving a hose on to water landscape, irrigation sprinklers running longer than you believe and not maintaining pools are just a few instances of excessive water usage. Double check automatic irrigation systems for accurate irrigation settings. Power outages can cause the system to revert to different settings, such as watering every day, twice a day, etc. These things can cause an unexpected high-water bill.

SAWCo offers its shareholders the resource to view and monitor their water usage and obtain leak alerts from the majority of the domestic meters in our service area. Sign-up today on Waterscope (www.waterscope.us/). Let's all work together to be more water wise and repair leaks in a timely manner.



SAWCo Waterworks

is produced quarterly to keep San Antonio Water Company shareholders informed about water-related issues and upcoming events. If you have any questions or comments, please call the office at 909-982-4107.

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Staff Team Building

Staff enjoyed a fun day of Team Building as we raced around K1 Speed in Ontario. It was a nice day and we had the track to ourselves and also had a great lunch! These three guys raced hard against each other as it was a close race. Congratulations to all for completing the race and to Kyle for the big W!



Waterwise Garden & Pumpkin Fest

The Chino Basin Water Conservation District held their annual Waterwise Garden & Pumpkin Fest on October 5th this year. The event was sponsored by many water companies and offered resources for water conservation, free compost and plant sales. Our assistant general manager attended the event with her family and reports that it was a fun time and educational experience. We hope you can join us next year!



